

Serving Seniors for Over 30 Years

650 North Jefferson Street • Roanoke, VA 24016 • 540-345-5111

Mother's Day Tea Celebration

We were overjoyed to see so many smiling faces as we celebrated mothers and grandmothers with a Mother's Day Tea! The Tea began with a lovely poem read by our Executive Director, Mary Lynn Yengst. Our Dining Services team created an exceptional dining experience with a menu of hot and cold teas, fresh fruit, a variety of tea sandwiches, and assorted petit fours. To top it all off, a musical performance by The Saxy Keys was enjoyed by all. All guests were presented a gift bag with an Our Lady of the Valley puzzle, lotion, and a few sweet treats.

Joy Nickelston (center) with her daughter Susan and friend Debbie

From top, Mildred Meador

with son Steve, Lucille

Bowling and daughter

Donna, and Edith Hudgins

with daughter Helen.

Introducing TSOLife

Technology designed to enrich the lives of our residents!

We are committed to enhancing our residents' quality of life, which is why we are thrilled to partner with TSOLife to leverage the power of technology to deliver purpose-driven programming and individualized experiences to our residents.

We begin with one-on-one interviews where we gain a deeper understanding of each resident so we can tailor their experience at Our Lady of the Valley. Information is collected in a digital profile and used to connect residents to what is meaningful to them – including favorite activities, residents with similar interests, and even reminders when their favorite sports team plays!

TSOLife

From personal preferences to hobbies and activities, each person's interests are unique. We get to know each person on an individual level and use these insights to create a fulfilling life at Our Lady of the Valley.

To learn more about our new partnership with TSOLife, please visit ourladyofthevalley.com/tsolife or call us today!



Safety Reimagined Continuing to protect our residents

Times change, but not our commitment to your loved ones.

Our first priority has always been – and will always remain – to protect the health and safety of our residents and staff. We are committed to keeping our community clean and safe, which is why we are continuously enhancing our sanitation protocols and life safety programs as improved technology and new information become available.

Here are a few of the protection features and infection control protocols, both new and old, that help us safeguard our residents' and team members' comprehensive well-being:

- New! Patented Bipolar Ionization Technology that safely cleans indoor air and reduces infectivity of certain viruses by more than 90% by creating and releasing ions into the airstream. These ions attach to particles (such as dust, dander, pollen, smoke, and even pathogens such as mold, viruses, and bacteria) and become larger, making them more easily filtered. The technology delivers indoor air that is free of ozone and other harmful byproducts, thereby lowering our carbon footprint while reducing airborne particulates, odors, and pathogens.
- Our Specialized Infection Control and Prevention Team continues to monitor and implement all guidance and recommendations from local, state, and national health agencies.
- Continued utilization of innovative electrostatic spray technology such as Clorox Total 360° to kill COVID-19 (on hard, nonporous surfaces), cold and flu viruses, norovirus, MRSA, and more than 40 additional pathogens.
- **Implementation of additional touchless technology** throughout the community, including entrances and restrooms.
- **Refined protocols** for storage and distribution of personal protective equipment ("PPE").





The Coordinated
Services Management
Community
Family

Chesterbrook Residences

Assisted Living
Falls Church, Virginia • 703-531-0781

Dunlop House

Assisted Living, Memory Care
Colonial Heights, Virginia • 804-520-0050

Marian Manor

Assisted Living, Intensive Assisted Living Virginia Beach, Virginia • 757-456-5018

Mennowood

Independent Living, Assisted Living, Memory Care Newport News, Virginia • 757-249-0355

Our Lady of Hope

Assisted Living, Memory Care, Intermediate & Skilled Nursing Center Richmond, Virginia • 804-360-1960

Our Lady of Peace

Residential Living, Assisted Living, Nursing Center, Memory Care Charlottesville, Virginia • 434-973-1155

Our Lady of Perpetual Help

Extensive Assisted Living, Memory Care, Nursing Center Virginia Beach, Virginia • 757-495-4211

Potomac Place

Assisted Living, Enhanced Assisted Living, Memory Care Woodbridge, Virginia • 703-494-3817

St. Mary's Woods

Retirement Community
Richmond, Virginia • 804-741-8624

Tall Oaks at Reston

Assisted Living, Memory Care Reston, Virginia • 703-834-9800

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Happy Father's Day!



Stephen Sboray (in plaid) pictured beside his son, Robert, and daughter, Sue, and William Whitaker with his daughter, Cynthia.

Our Lady of the Valley had a wonderful Father's Day Celebration with a musical performance by Stephen Ward, who sang a variety of country favorites. Thank you to everyone who came to celebrate with us and-most importantly—thank you to all fathers everywhere! Thank you for loving, supporting, guiding, inspiring, and encouraging us every day.



Our Lady of the Valley is nonprofit, nondenominational, and is sponsored by the Catholic Diocese of Richmond. © Coordinated Services Management, Inc. Professional Management of Retirement Communities Since 1981.



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More than care. It's family.



